



“Service as Tall as our Trees”

6250 Bohemian Highway
Occidental, CA 95465
(707) 874-3507

Alliance Redwoods Conference Grounds is a 501(c)3 religious non-profit organization

Title: Volunteer Sonoma Treehouse Adventures Host

Employment Status: Volunteer

Team: Sonoma Zipline Adventures

Immediate Supervisor: Sonoma Treehouse Adventures Manager

Team Leader: Programs Director

Purpose Statement

The Volunteer Sonoma Treehouse Adventures (STA) Host will be an overnight, on-call host for the treehouse guests. The STA Host will be the main contact point for STA guests and will coordinate with other departments for food and beverage, housekeeping, transportation to and from STA from the main parking lot, and any other needs, as they arise. The STA Host also looks for opportunities to share the gospel with our guests who come looking for adventure and find themselves in the Creator’s peaceful presence.

Description of Responsibilities

Including but not limited to:

- Handling guest’s luggage and overseeing transport to STA upon check-in and to the parking lot upon check-out
- Providing a welcome orientation to guests as they arrive to the Treehouses
- Communicating timeline and expectations to guests and accommodating any needs
- Communicating with ARCG Accommodations, Kitchen, SZA team about any needs as they arise
- Ensuring that guests have a high-quality experience administered in a professional manner
- Checking in STA guests at Welcome Center as needed
- Other duties as assigned

Skills, Knowledge, and Abilities

- Possess strong communication and customer service skills
- Ability to troubleshoot operational issues independently, present a functional and seamless experience to guests, and be a team player
- Ability to receive and implement directions

Requirements

- Must be a professing, growing follower of Christ willing to serve and build a high trust community
- Must be in harmony with ARCG statement of faith and code of conduct
- Must pass background check to be eligible for volunteering
- Must have valid driver’s license
- Commit to at least one month of volunteer service, can be longer
- Ability to lift up to 50 pounds repeatedly (luggage and water) and have full range of motion
- Ability to hike up and down hills with natural terrain

Housing

- RV hook-ups available