



“Service as Tall as our Trees”

6250 Bohemian Highway
Occidental, CA 95465
(707) 874-3507

Sonoma Canopy Tours/ ARCG is a 501(c)3 religious non-profit organization

Title: Sweep Guide

Employment Status: Part time/Seasonal

Team: Sonoma Zipline Adventures Program

Immediate Supervisor: SZA Operations Manager

Team Leader: Program Director

Purpose Statement:

Sweep Guides are charged with the consistent delivery of world-class customer service to guests while Zip-Lining between platforms in trees at speeds of up to 40mph and heights of up to 250ft off the ground. Primary responsibilities may include (but are not limited to) accomplishing Recreational, Educational, Spiritual, and Social objectives while ensuring guest safety throughout.

Description of Duties:

Including but not limited to:

- Manage risk at all times, taking responsibility for personal safety and the safety of others
- Engage Canopy Tour guests and staff with a humble and cooperative attitude
- Participate in pre-screening guests
- Ensure guests are properly fitted in gear and oriented to zip lining
- Assist lead guides with pre-tour and post-tour set-up and clean-up
- Perform Opening and Closing duties
- Regularly inspect facilities for cleanliness and readiness for guest use
- Participate in rescue scenarios, training, and actual guest rescues
- Drive guest shuttles

Skills, Knowledge, and Abilities:

Employee must:

- Be dependable, responsible, reliable, and able to take directions as needed.
- Work at heights up to and over 200ft off the ground.
- Work outdoors in all weather conditions. (Heat, Cold, Wind, and/or Rain).
- Be able to hike 100 yards uphill without assistance and lift and carry loads of up to 50lbs up to 50 yards over uneven terrain.
- Weigh between 75 and 250 pounds per engineering safety specifications
- Wear a helmet, harness, and gloves, and follow rescue procedures and processes (training is provided).

Requirements:

- Must be in harmony with ARCG statement of faith and code of conduct. (see this link for more information: <http://www.cmalliance.org/about/beliefs/doctrine>)
- Must be 18 years of age or older
- Complete and Pass a 6-Day, 60-hour training week (Attendance is REQUIRED all day each day, no exceptions)
- Current Driver’s License & Clean Driving Record
- Current CPR/First Aid/AED Certification (training provided if needed)
- Working e-mail address
- Must be available on weekends & holidays