



## **“Service as Tall as our Trees”**

6250 Bohemian Highway  
Occidental, CA 95465  
(707) 874-3507

Sonoma Canopy Tours/ ARCG is a 501(c)3 religious non-profit organization

**Title:** Sweep Guide

**Employment Status:** Part time/Seasonal

**Team:** SCT Program

**Immediate Supervisor:** SCT Program Manager

**Team Leader:** Operations Director

### **Purpose Statement:**

Sweep Guides are charged with the consistent delivery of world-class customer service to guests while Zip-Lining between platforms in trees at speeds of up to 40mph and heights of up to 250ft off the ground. Primary responsibilities may include (but are not limited to) accomplishing Recreational, Educational, Spiritual, and Social objectives while ensuring guest safety throughout.

### **Description of Duties**

Including but not limited to:

- Manage risk at all times, taking responsibility for personal safety and the safety of others
- Engage Canopy Tour guests and staff with a humble and cooperative attitude
- Participate in pre-screening guests
- Ensure guests are properly fitted in gear and oriented to zip lining
- Assist lead guides with pre-tour and post-tour set-up and clean-up
- Perform Opening and Closing duties
- Regularly inspect facilities for cleanliness and readiness for guest use
- Participate in rescue scenarios, training, and actual guest rescues
- Drive guest shuttles

### **Skills, Knowledge, and Abilities**

Employee must:

- Dependable, responsible, reliable, and able to take directions as needed.
- Work at heights up to and over 200ft off the ground.
- Work outdoors in all weather conditions. (Heat, Cold, Wind, and/or Rain).
- Hike 100 yards uphill without assistance and lift and carry loads of up to 50lbs a distance of 50 yards over uneven terrain.
- Weigh between 75 and 250 pounds per engineering safety specifications
- Wear a helmet, harness, and gloves, and follow rescue procedures and processes (training is provided).

### **Education:**

- High school graduate or GED.

### **Requirement:**

- Must pass background check to be eligible for employment.
- Complete and Pass a 6-Day, 60 hour training week (Attendance is REQUIRED all day each day, no exceptions)
- Must be in harmony with ARCG statement of faith and code of conduct. (see this link for more information: <http://www.cmalliance.org/about/beliefs/doctrine>)
- Current Driver's License & Clean Driving Record
- CPR/First Aid/AED Certification (training provided if needed)
- Working e-mail address
- Must be available on weekends & holidays